

## PAYING RENT JUST GOT A LOT EASIER

**Use ClearNow to pay rent electronically and automatically.** ClearNow provides you with convenience, security, speed, and savings when your rent is withdrawn from your bank account and directly deposited to your landlord's bank account. You eliminate the burden of mailing rent and ensure rent is always on time while staying in control.

To get started, complete the Tenant Enrollment Agreement and submit it with your bank documentation.

### ClearNow has many benefits:

- It's FREE!
- Saves you money & time
- Eliminates checks & postage
- Withdraws rent after you get paid
- Builds credit history by reporting rent
- Provides peace of mind - Serving tenants since 2000 with a flawless BBB rating

## FREQUENTLY ASKED QUESTIONS

**Q** How does **ClearNow** work?

**A** After you submit enrollment materials, you will be set-up to have your rents debited monthly, biweekly, or semimonthly. If you provide your e-mail address, you will receive rent reminders, and you can report payments to the Experian credit bureau.

**Q** Is **ClearNow** safe?

**A** YES. **ClearNow** handles electronic funds transfers. All consumer electronic funds transfers are protected by the Electronic Funds Transfer Act of 1978. You are required to be notified of rent amount changes prior to your debits. You can block the upcoming debit or unenroll from **ClearNow** - You are in control.

**Q** What if I have insufficient funds?

**A** If you know you will not have sufficient funds before your debit day, then contact your landlord or **ClearNow** to see if the debit can be stopped. If you do not contact in advance, then you may incur a failed payment fee by **ClearNow** and late fees by your landlord. Your bank may charge a fee as well.

**Q** If I change my mind, can I cancel my enrollment?

**A** YES. To unenroll, contact your landlord/property manager. As a safeguard, you may always unenroll by contacting **ClearNow** at [Support@ClearNow.com](mailto:Support@ClearNow.com) or (919) 680-4500.